

## CITRIX XENMOBILE ZERO DAY SUPPORT

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IntraSystems would like to make existing Citrix XenMobile customers aware of the following Zero Day support and requirements for iOS 11 which is expected in late September, 2017. Citrix has announced the release of XenMobile 10.7. XenMobile 10.7 will include server components as well as XenMobile apps and the MDX Toolkit. This release provides Zero Day compatibility support for iOS 11.

IntraSystems recommends that all iOS users update their devices to XenMobile client 10.7 **before** upgrading to iOS 11. More detailed instructions and recommendations for iOS 11 can be found [HERE](#).

**Important note regarding iOS 11 support:** If you are managing iOS devices using XenMobile and match the two conditions below, you must make suggested changes prior to the release of iOS 11.

1. XenMobile is deployed in a cluster set-up (with more than one node)
2. XenMobile is deployed in MDM-only or Enterprise (MDM+MAM) mode

If you match these two conditions, you will need to modify your NetScaler load balancing configuration to use Source IP persistence. If you are a XenMobile Service customer, the Citrix Cloud Ops team will make this change for you. Complete documentation for this required modification can be found [HERE](#).

If you cannot upgrade to XenMobile 10.7 then you must patch the server to XenMobile 10.6 Rolling Patch 2. Information concerning the 10.6 Patch 2 can be found [HERE](#)

If you have specific questions or need assistance, please contact IntraSystems Support at 781.986.1700 Option 3, or [support@intrasystems.com](mailto:support@intrasystems.com).