



Access. Security. Trust.

CITRIX[®]

TECHNICAL EXPERTISE

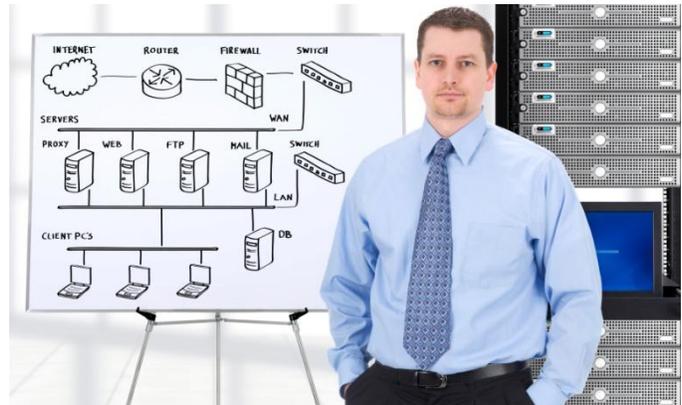
Each client is unique – each challenge deserves its own solution. Customers can take advantage of our services in the way that best matches their needs:

- IntraSystems develops and implements the entire end-to-end technology solution.
- IntraSystems offers technical design services that can be documented and handed off for implementation.
- IntraSystems provides technical consulting services to support your in-house implementation.

At IntraSystems, you'll enjoy long-term, efficient working relationships with a team whose members you get to know; savvy professionals who understand your business and your concerns, and who are focused on meeting your needs.

IntraSystems certified Citrix engineer can become a dedicated member of your staff - working at your location either full-time or part-time. We can customize the right service level for your business, whether you require a full-time assigned engineer or a mix of remote and onsite support. Our certified engineer can provide critical issue intervention and hands-on collaboration with your team to identify problem root cause and steps toward issue resolution.

- ✓ **Citrix Platinum Solution Provider (1996)**
- ✓ **Northeast Partner of the Year**
- ✓ **State-of-the-Art Citrix Training Center**
- ✓ **Dedicated Citrix Help Desk with 24x7 Support**



CITRIX[®]
PARTNER
 Platinum Solution
 Advisor

As a Citrix Platinum Solution Provider, IntraSystems is a member of the Partner Technical Expert Council (PTEC). The PTEC is an invitation only council and is only open to a few technical members of the Citrix Partner Network. IntraSystems provides technical feedback on existing Citrix products as well as has access to early release programs in order to evaluate upcoming releases. Being a select member of this council gives IntraSystems the opportunity to be heard by Citrix experts and product owners to help influence the future direction of Citrix solutions.

Consider the following Citrix certifications that IntraSystems' engineers hold:

CITRIX CERTIFICATION LEVEL	# OF CERTIFIED ENGINEERS
CCA for Citrix XenServer 6	3
CCAA for Citrix XenApp 6	3
CCA for Citrix XenDesktop 5	10
CCA for Citrix XenApp 6	7
CCA for Citrix XenDesktop 4 Enterprise Edition	3
CCEE for Virtualization	9
CCIA for Virtualization	4
CCA for Citrix XenApp 5 for Windows Server 2003	7
CCA for Citrix XenApp 5 for Windows Server 2008	5
CCA for Citrix Access Gateway 9 Enterprise Edition	4
CCA for Citrix NetScaler 9	3

ABOUT INTRASYSTEMS

INTRASYSTEMS' SUPPORT TEAMS:

At IntraSystems, you'll enjoy long-term, efficient working relationships with a team whose members you get to know. IntraSystems is unique in that our teams work together to provide the most comprehensive support available.

- **IntraSystems Consulting Team** – In complex IT environments, such as Citrix, proactive support relationships are essential. IntraSystems offers our Citrix clients a highly trained, dedicated engineering consulting team to deliver Citrix solutions and resolve complex issues quickly.
- **Deployment and Installation Team** – Our certified specialists have the knowledge and expertise to deploy and install your technology project quickly and efficiently. Technology deployments are often overwhelming and resource intensive. They interrupt business and overburden IT department staff. With a single point of contact and a team to manage all of the complicated logistics, IntraSystems takes care of the details and allows your IT staff to focus on its core responsibilities.
- **Inside Technical Support Team** – IntraSystems' Inside Technical Support team is staffed with certified specialists that have the knowledge and expertise to support our clients' applications and solutions. IntraSystems offers **Standard** and **Premier** Support. Regardless of the level chosen, IntraSystems' support provides clients with the competitive edge needed in today's networked economy.

IntraSystems was founded on the premise that a company should focus on their core competencies - not systems and networking infrastructure issues. By assisting in the design, installation, security, and maintenance of networked technologies, IntraSystems enables corporations to focus on business growth and utilize new technologies to enhance corporate productivity. We follow through on all aspects of IT planning, development and maintenance for server-based computing, security and network integration, network diagnostics, virtual private networks, disaster recovery and outsourced technical support.

Our mission is to provide secure application delivery, virtualization services and secure network infrastructure solutions centered on the principles of excellence, service, and quality. IntraSystems delivers customer satisfaction through technical competence, prominent partnerships, and professional integrity of all employees. Because our specialized core knowledge and experience is difficult to duplicate, we can offer customers a trusted relationship with the highest level of personalized service in the industry. Whether a company needs customized IT solutions, managed service or training, the IntraSystems team combines in-house expertise and the highest level of business partnerships to allow customers to get on with their core business.

We know that the foundation of your network depends on your infrastructure's organization. Whether you count on one IT department or you're structured with different departments that manage each element of your network, IntraSystems can help prioritize what's most important to your success. IntraSystems draws on key knowledge and extensive experience in assessing, designing and deploying solutions specific to your organization. Moreover, we review your business priorities and your environment - seeking the right combination of technical skills and technology to suit your unique situation. The IntraSystems team understands the advantages of being flexible and proactive. There's no single recommendation or favorite product that is a solution. We craft solutions that fit your needs alone, while keeping you informed of the latest developments affecting your business.

Recommending, customizing, and implementing IT configurations form the backbone of our key strengths. Over the years, these services and our long-standing reputation of technological and business integrity have merited an impressive list of satisfied customers. Naturally, we take our responsibility very seriously. It's an approach that works well in everyday situations — and it's precisely what drives our success.

