

SECURITY ALERT | CITRIX NETSCALER

IntraSystems has recently been made aware of a security issue that affects all NetScaler builds. The vulnerability, if exploited, would allow an attacker to gain access to the NetScaler Management interface to gain administrative control of the appliance.

The vulnerability affects the following builds:

- Citrix NetScaler ADC and NetScaler Gateway version 12.0 earlier than build 53.13 (except for build 41.24)
- Citrix NetScaler ADC and NetScaler Gateway version 11.1 earlier than build 55.13
- Citrix NetScaler ADC and NetScaler Gateway version 11.0 earlier than build 70.16
- Citrix NetScaler ADC and NetScaler Gateway version 10.5 earlier than build 66.9
- Citrix NetScaler ADC and NetScaler Gateway version 10.5e earlier than build 60.7010.e
- Citrix NetScaler ADC and NetScaler Gateway version 10.1 earlier than build 135.18

More details on this issue can be found here: <https://support.citrix.com/article/CTX227928>

While IntraSystems feels the risk of exploitation is low as access to the management IP is required, we are still recommending that all customers upgrade to the latest builds that fix this vulnerability as soon as possible.

If you require assistance in upgrading your NetScaler, please reach out to IntraSystems Support at 781.986.1700, Option 3 or via email at support@intrasystems.com.

For customers that are unable to upgrade immediately, it is recommended that ACLs be configured to restrict access to the management interface. For more information, please see <https://support.citrix.com/article/CTX228148>.

For customers requiring assistance, please contact IntraSystems Support.

If you have any questions regarding this notification, please call our Support team at 781.986.1700, Option 3.