

# Maximizing Technology Investments With Star2Star® Business Voice for Microsoft Teams





## Now Leverage Enterprise-Grade Calling From Star2Star Within Microsoft Teams

Your company loves Microsoft Teams because the platform makes it easy to communicate and collaborate as a group. However, Microsoft's native voice feature and supported calling plans just are not cutting it. You need a better option. Fortunately, there is an easy fix. IntraSystems has partnered with Star2Star because integrating Star2Star's leading Business Voice service directly into Microsoft Teams enables unmatched call quality from any location.

## Star2Star & Microsoft Teams: A Powerful Combination

Today's business - especially in light of the COVID-19 pandemic - requires more flexibility and customizable communications to keep up with a changing business landscape. Organizations in need of more remote work solutions as well as businesses that still manage in-person operations both benefit from mixed mode communications. In terms of Microsoft Teams, companies that have been leveraging the platform as their sole communications tool may have found that they needed more traditional devices to perform some job functions. This is especially true for non-knowledge workers fulfilling a specific role such as cashiers, service desk operators, and so on, who rely on physical phones and shared extensions. These types of workers, compared to knowledge workers, rely more on high quality voice than the collaboration features of MS Teams.

Star2Star's Business Voice for Microsoft Teams allows businesses to leverage flexible and cost-effective voice services within their Teams platform. This provides exceptional availability and performance for distributed enterprises with features such as robust extension-to-extension dialing, true one-number service with Find Me/Follow Me call forwarding, and SMS text messaging for the same number.



### Additional features include:

- Leverage your current line and phone number to make or receive calls
- Integrate your own PBX tools, such as your end user portal
- Manage registration and activation for Teams-PBX users



## Why Star2Star with Teams?

There are several reasons to integrate Star2Star Business Voice with Microsoft Teams. Here are a few of them.

### Save Money

A Microsoft Teams calling plan can be expensive, especially when deploying licenses at scale or using the platform for international calls. Star2Star can help your business save money when using Teams, through:

- Flexible per-seat and per-line pricing
- The ability to pool lines across multiple locations
- Low-cost long-distance rates

### Expanded Feature Set

Teams offers a limited native feature set for voice service. But with Star2Star's cloud-based phone system, users can enjoy the flexibility of leveraging a hybrid communications system. No matter what kind of communications and collaboration requirements your business has, Star2Star Business Voice for Microsoft Teams allows you to combine the best-in-class voice services with Microsoft Teams collaboration suite. Star2Star's Business Voice offering also provides the added benefit of flexible pricing and line pooling for greater cost savings.

### Hybrid & Mobile Flexibility

Teams can restrict where users send and receive calls from. But with Star2Star, Teams users can maximize collaboration and productivity. In addition, Star2Star can work with the Teams mobile client for on-the-go collaboration.

## The Star2Star Advantage

Of course, Microsoft Teams can integrate with a variety of third-party voice providers, meaning you have plenty of options to consider. However, Star2Star has one of the most competitive offerings on the market. Here are some of the top reasons why customers love Star2Star's industry-leading Business Voice service and why IntraSystems has chosen to partner with Star2Star:

### Cloud-native Architecture

With Star2Star, your company can choose between the best-of-both-worlds deployment options. Star2Star's pure cloud platform allows you to leverage high-quality, flexible voice without purchasing or managing any expensive or complicated hardware. Alternatively, Star2Star's on-premises cloud platform offers the enhanced reliability of a PBX with the agility of the cloud. Both options provide maximum support, stability, and cost savings.

### Multi-Location Flexibility

Experience crystal clear calls from any location, from a single office site to a distributed global environment. This is an excellent option for businesses that are looking to maximize flexibility in a changing business landscape.

### Mission Critical Support

Business Voice operates over Star2Star's proprietary network backbone, for full redundancy, reliability and security to support mission-critical voice communications.

### Mission Critical Support

Star2Star's Business Voice for Microsoft Teams allows you to leverage seamless calling using Star2Star's cloud based, direct routing integration with the Microsoft Teams platform. This 'unified' Digital experience is also extended to Citrix and Windows Virtual Desktop Workspaces. Star2Star's unique cloud-native communications and collaboration platform integrates seamlessly with your virtual desktop strategy to drive productivity, accelerate ROI, and deliver the best digital end-to-end digital user experience in the market.

### Industry-leading Guarantees

Star2Star also offers the Three G's: their top guarantees for industry-leading reliability and customer satisfaction. These include:

- 99.999% Uptime Guarantee
- Guaranteed SLAs
- 30 Day Money Back Guarantee

It's time to take Microsoft Teams to a new level with Star2Star!

