Recommending, customizing, and implementing IT configurations form the backbone of IntraSystems' key strengths. Over the years, these services and their long-standing reputation of technological and business integrity have merited an impressive list of satisfied customers. No stranger to the state, IntraSystems has been active on the Commonwealth's statewide contracts since its inception in 2004. Any eligible entity within the Commonwealth of Massachusetts can purchase a full range of technology services and products through IntraSystems.

Because of our excellent reputation and ability to provide outstanding products and services to the Commonwealth of Massachusetts, IntraSystems has been awarded the following technology contracts. Please see the summary of each of the contracts on the following pages.

- **ITS75 | Multi-State Software and Services Contract**

- **ITT72 | IT Network Services, Communications Services, and Related Equipment** (IT networking hardware, software, and services)

- **ITC73, Category 3 | IT Hardware and Services** (all subcategories, including hardware, support, maintenance, integration services and project management)

- **ITS81, Category 1 | IT Project Services** (Enterprise Data Management and Data Analytics)

- **ITS78, Categories 2,3, and 4** (Data Cybersecurity and Related Services)

- **GSA Contract | Citrix**

Who can buy from these contracts?

Any eligible entity within the Commonwealth of Massachusetts can purchase a full range of hardware, software, and services through IntraSystems. Below is a listing of the Eligible Entities:

- Cities, towns, districts, counties, and other political subdivisions

- ITS75 | Other states, including CT, RI, NH, ME, VT, NY, NJ and PA

- Executive, Legislative and Judicial Branches, including all Departments and elected offices therein

- Independent public authorities, commissions, and quasi-public agencies

- Local public libraries, public school districts, and charter schools

- Public hospitals owned by the Commonwealth

- Public institutions of higher education

- Public purchasing cooperatives

- Non-profit, UFR-certified organizations that are doing business with the Commonwealth

- Other states and territories with no prior approval by the State Purchasing Agent required

- Other entities when designed in writing by the State Purchasing Agent

ITS75, Multi-State Software and Services

IntraSystems has been awarded **ITS75, Multi-State Software and Services** contract (Categories 2 and 4) for the Commonwealth of Massachusetts. ITS75 has replaced ITS58. Under ITS75, eligible entities of the states of MA, RI, CT, NH, VT, ME, NY, NJ, and PA can procure the following types of software and services from IntraSystems:

- Commercial Off the Shelf Software (COTS)

- Software as a Service (SaaS)

- Platform as a Service (PaaS)

- Infrastructure as a Service (IaaS)

- Software packaged with hardware as an appliance

Services include software related services, such as:

- Pre-sales assistance

- Licensing consultation, including Volume License Agreement (VLA) administration

- Technical design, implementation, integration, installation, configuration, and customization

- Training, including documentation

- Maintenance and support

- Cloud migration and monitoring

Effective Dates of ITS75 Contract:

- The effective dates of ITS75 are 02/01/21 – 06/30/26

Request a Quote:

To receive a quote or speak to an IntraSystems' sales representative, please Request a Quote or send us an email at OSD@intrasystems.com.

ITC73 | IT Hardware and Services

IntraSystems has been awarded **ITC73, Category 3 | IT Hardware and Services** (formerly ITC47*) for all subcategories, including hardware, maintenance, integration services and project management.

Below is a list of hardware that can be procured from this contract:

- Desktops, laptops, Chromebooks, tablets

- Servers

- Storage solutions, including Storage Area Network (SAN) systems or Network Attached Storage (NAS) devices

- Other equipment, such as hard disk systems, storage arrays, controllers, storage switches, software necessary for customary operation of system, local storage, input and output devices, controllers, ancillary devices and accessories, memory boards, and incidental hardware

Below is a list of eligible services for this contract:

- Project Management

- Network Integration

- Deployment and Integration Services

- Installation Services

- Support Programs (backbone, post installation support, maintenance, warranty)

- Maintenance and support for broad range of installed IT equipment

- Engineering Services (installation, integration, deployment, training)

- Image Management Services (hard drive)

- Help Desk Services

- IT Asset Services

Labor Rates:

For a listing of IntraSystems' labor rates to the Commonwealth under ITC73, click IntraSystems ITC73 Cost Table.

E-Rate

Public schools and libraries within the Commonwealth may utilize IntraSystems' services offered under this contract to meet the requirements of the Schools and Libraries Division of the Erate Program. IntraSystems can assist each eligible entity file their respective Form 471 and other necessary forms to participate in this program. IntraSystems SPIN Number is **143035884**.

Effective Dates of ITC73 Contract:

The effective dates of ITC73 are 02/01/21 - 06/30/28

Please note that ITC47, Category 6 will also remain active until 06/30/21.

Request a Quote:

To receive a quote or speak to an IntraSystems' sales representative, please Request a Quote or send us an email at OSD@intrasystems.com.

ITT72 | IT Network Services, Communications Services, and Related Equipment

IntraSystems has been awarded ITT72, IT Network Services, Communications Services, and Related Equipment for the Commonwealth of Massachusetts. ITT72 has replaced ITT46, Network Services and ITT50, Converged Voice and Data Communications Systems.

Under ITT72, eligible entities of the state can procure the following types of hardware, software, and services from IntraSystems:

- Firewalls

- Access Points

- Switches

- Routers

- Load Balancers

- Other IT Network Hardware and Software

Services Provided:

- Project planning and/or implementation services

- Installation services and/or network integration

- Technical Support (5x8 and 24x7)

- Ongoing Maintenance & Support

- Managed Services

Effective Dates of ITT72 Contract:

The effective dates of ITT72 are 01/01/21 – 06/30/26

E-Rate

Public schools and libraries within the Commonwealth may utilize IntraSystems' equipment and services offered under this contract to meet the requirements of the Schools and Libraries Division of the Erate Program. IntraSystems can assist each eligible entity file their respective Form 471 and other necessary forms to participate in this program. IntraSystems SPIN Number is **143035884**.

Request a Quote:

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ITS81 | IT Project Services

IntraSystems has been awarded ITS81, IT Project Services for **Category 1 – EDM (Enterprise Data Management) and Data Analytics** to perform fixed price projects for the Commonwealth. Time and Materials work is permitted when the Contracting Department and IntraSystems agree that a reasonable fixed price cannot be determined or that the project may be a multi-phase project. Types of services included in this contract include, but are not limited to:

- **Data Strategy** | Strategic solutions to improve how an agency obtains, manages, stores, shares, integrates, governs, and uses data in a secure environment.

- **Data Migration** | Allows Eligible Entities the ability to securely move data from one location to another, one format to another, or one application to another.

- **Data Integration** | Assist with the consolidation of data from multiple sources into a single dataset to be used for consistent business intelligence, analytics, and reporting. Data integration may also include, but is not limited to cleansing, sorting, categorizing, and other processes to make the data ready for use.

- **Data Lake Management** | Assist with establishing and maintaining data lakes as a centralized repository designed to store, process, and secure large amounts and different types of data.

- **Data Engineering** | Assist with the design, build, and maintain systems for collecting, storing, and analyzing data.

- **Data Analysis and Reporting** | Assist with designing templates and customizable dashboards within established or new environments; design and develop metrics, analysis, reports, and dashboards to support decision-making and operations across state government.

- **IT Change Management** | Assist with developing, executing, and managing the effect of data driven business processes or changes within an organization.

- **Data Use Agreements** | Support the design, development, and implementation of data-sharing efforts across Commonwealth offices and agencies; work with team members and outside departments to access data for ongoing projects and other business intelligence needs.

- **Other Services** | Includes Project Management and other types of services.

Effective Dates of ITS81 Contract:

The effective dates of ITS81 are 07/01/24 – 06/30/34

Request a Quote:

To receive a quote or speak to an IntraSystems' sales representative, please Request a Quote or send us an email at osd@intrasystems.com.

ITS78 | Data, Cybersecurity, Related Audit, Compliance, and Incident Response Services

IntraSystems has been awarded **ITS78 | Data, Cybersecurity, Related Audit, Compliance, and Incident Responses Services** contract (Categories 2, 3, and 4) for the Commonwealth of Massachusetts. Under ITS78, eligible entities of the state can procure the following types of cybersecurity services from IntraSystems:

- **Category 2 | Risk Assessments as they relate to Internal and External (3rd party) Components**. Services include risk management strategies; quality assurance audits; cloud security; vendor security; and data security management.

- **Category 3 | Cybersecurity Testing and Readiness Services.** Services include external/internal penetration testing; physical security assessments; social engineering assessments; vulnerability assessments; application testing; network security assessments; endpoint security assessments; tabletop exercises; and identity and access management assessments.

- **Category 4 | Information Security and Cybersecurity Incident Response Services.** Services include emergency incident response services; incident containment; mitigation; remediation; internal and external communications and required notifications; forensic investigations; managed threat detection; and response.

Effective Dates of ITS74 Contract:

The effective dates of ITS78 are 07/01/21 – 06/30/26

Request a Quote:

To receive a quote or speak to an IntraSystems' sales representative, please Request a Quote or send us an email at OSD@intrasystems.com.